

Keurig® Vue® V500 Brewer  
Use & Care Guide



**vue**



# IMPORTANT SAFEGUARDS

## Safe Operation & Use

**When using electrical appliances, basic safety precautions should be followed, including the following:**

1. Read all instructions before using.
2. Do not touch hot surfaces. Use handles and knobs when available.
3. This appliance must be properly installed and located in accordance with these instructions before it is used.
4. The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electrical shock or injury to persons.
5. Do not place on or near a hot gas or electric burner, or in a heated oven.
6. Do not use outdoors.
7. To protect against fire, electric shock and injury do not immerse cords, plugs, or the appliance in water or any other liquid.
8. Do not overfill the Water Reservoir with water.
9. Use **only water** in this appliance! Do not put any other liquids or foods in the Water Reservoir except as instructed in the Cleaning Instructions in this guide.
10. Turn off and unplug the brewer before cleaning or maintenance. Allow to cool before putting on or taking off parts and before cleaning the appliance.
11. For best operation, plug the appliance into its own electrical outlet on a dedicated circuit to prevent flickering of lights, blowing of fuses or tripping a circuit breaker.
12. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or is damaged in any manner. Contact Keurig Customer Service to report any malfunction of or damage to the brewer.
13. Do not let the cord hang over the edge of the table or counter, or touch hot surfaces.
14. To disconnect, press the Power Button on the brewer to 'OFF' status and then remove the plug from the wall outlet.
15. Close supervision is necessary when any appliance is used by or near children.
16. **Do not lift the Handle to open the brewer while brewing is in progress.**
17. Always keep the Water Reservoir Lid on the Water Reservoir unless you are refilling it.
18. This appliance is equipped with a power cord having a grounding wire with a grounding plug. The appliance must be grounded using a 3-hole properly grounded outlet. In the event of an electrical short circuit, grounding reduces the risk of electrical shock.
19. If the outlet is a standard 2-prong wall outlet, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.
20. Do not, under any circumstances, cut or remove the third (ground) prong from the power cord or use an adapter.
21. Consult a qualified electrician if the grounding instructions are not completely understood, or if doubt exists as to whether the appliance is properly grounded.
22. Do not use the appliance for other than its intended use.

**CAUTION:** There is extremely hot water in the Vue® pack Holder during the brew process. To avoid risk of injury, do not lift the Handle or remove the Brew Head during the brewing process. Do not remove or puncture the lid of the Vue® pack prior to brewing. After brewing, use caution when removing the Vue® pack, as it will be hot.

Please always keep the brewer in its upright position to avoid potential injury and/or damage to your brewer.

**SHORT CORD INSTRUCTIONS:** A short power supply cord is provided to reduce the risk of becoming entangled in or tripping over a longer cord.

Longer detachable power-supply or extension cords are available and may be used if care is exercised in their use.

If an extension cord is used, (1) the marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance; (2) the cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally; and (3) the extension cord must include a 3-prong grounding plug.

**THIS PRODUCT IS FOR HOUSEHOLD USE ONLY.**

## SAVE THESE INSTRUCTIONS.

**WARNING** THIS PRODUCT CONTAINS CHEMICALS, INCLUDING LEAD, WHICH IS KNOWN TO THE STATE OF CALIFORNIA TO CAUSE CANCER, BIRTH DEFECTS OR OTHER REPRODUCTIVE HARM.

 <p><b>WARNING</b> RISK OF FIRE OR ELECTRIC SHOCK DO NOT OPEN</p>		<p><b>WARNING:</b> TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT REMOVE THE BOTTOM COVER. NO USER SERVICEABLE PARTS ARE INSIDE. REPAIR SHOULD BE DONE BY AUTHORIZED SERVICE PERSONNEL ONLY.</p>
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**WARNING TO USERS AND PARENTS: DO NOT** permit children to use brewer unless there is adult supervision. Brewer dispenses very hot water.



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### Record Your Brewer Serial Number Above

The serial number can be found on the bottom of the brewer box and on the left side of the brewer once the Water Reservoir has been removed. Removing the serial number label from the brewer will void warranty.



### A "BREW" Button

*Flashing indicates brewer is ready to brew*

### B Power Button

### C Touchscreen

### D Handle

### E Brew Head

### F Power Cord

### G Drip Tray

### H Adjustable Drip Tray Plate

### I Water Reservoir

### J Water Reservoir Lid

The Keurig® Vue® brewer is not for use with K-Cup® packs.

## Preparing Your Brewer



Step 1

### Step 1

Remove all adhesive tape and labels from brewer. Lift Handle and remove shipping disc. Lower Handle before filling Water Reservoir or powering on brewer.

Plug cord into grounded outlet.

*If brewer has been exposed to temperatures below freezing, allow brewer at least two hours to reach room temperature before brewing. A frozen or extremely cold brewer will not operate.*

### Step 2

Carefully remove Water Reservoir Lid. Remove the Water Reservoir by lifting up and away from the brewer.

Rinse Water Reservoir with fresh water. Return Water Reservoir to brewer. Fill the Water Reservoir to the "MAX FILL" line. Bottled or filtered water is recommended. Place Lid on Water Reservoir.

See page 16 for options for how to add water to the Water Reservoir.

### Step 3

Place a 10 oz. mug toward the back of the Drip Tray and press the Power Button.

*The Handle should be in the lowered position.*

### Step 4

When the brewer is first turned on, the Touchscreen will indicate "Not Ready" as the brewer heats the water. Wait until the Touchscreen indicates "Ready" (about four minutes).

*If there is not enough water in the Water Reservoir, the Touchscreen will indicate "Add Water."*

Lift and lower the Handle, then press the flashing "BREW" Button. Your brewer will dispense 8 oz. of hot water into your mug. Once complete, discard the hot water. **You are ready for your first brew!**

## Using Your Brewer

### Brew what you love, the way you love it.

The new Keurig® Vue® brewer, with Custom Brew Technology®, gives you total control to brew your way: stronger, bigger, hotter and with more choices than ever before. Enjoying a perfect cup of coffee has never been easier.

So what are you in the mood for today?

### How to Use the Vue® Brewer Touchscreen

**Back Button**

**Strength Selection (Coffee Only)**

**Beverage Size Selection**

**Available Range**

Coffee	4 - 16 oz.
Tea/Other	6 - 12 oz.
Hot Cocoa	6 - 10 oz.

**Brew Status**

**Beverage Category**

**Beverage Type**

*The screen above shows all possible menu selections for illustration purposes only. When in use, the Touchscreen will display only selectable actions.*



Coffee &amp; Tea



## Brewing Coffee, Tea, Hot Cocoa and Hot Apple Cider

### Choose Vue® Pack

Make sure your Vue® pack features the **Coffee & Tea** Icon.

Lift the Handle, insert the Vue® pack into the Holder and lower the Handle.



### Select Beverage Type & Size

After you lower the Handle, the screen will display as pictured with the "Coffee" button, "Regular" and 8 oz. beverage size.

To make coffee, choose your strength and size. If you prefer a stronger brew, select "Strong." Then select your beverage size by using the + and - buttons at the bottom of the Touchscreen.

To make tea, hot cocoa or other beverages, such as hot cider, press the "Coffee & Tea" button.

Once selected, the screen will display as pictured with the "Coffee," "Tea/Other" and "Hot Cocoa" buttons. Choose your beverage type. For hot cider, select "Tea/Other." Select your beverage size using the + and - buttons at the bottom of the Touchscreen.



#### Available Range

Coffee	4 - 16 oz.
Tea/Other	6 - 12 oz.
Hot Cocoa	6 - 10 oz.



### Press & Enjoy!

Do not remove mug or lift the Handle until "Enjoy!" appears on the Touchscreen.

Remove the Vue® pack after brewing is complete.

The Vue® pack will be HOT after brewing. Use caution when removing. Allow it to cool completely before handling.

Immediately after using a hot cocoa pack, we recommend running a cleansing brew. See page 15 for directions.

#### For Smaller Mugs

Lift the Adjustable Drip Tray Plate and rotate a third of a turn until it drops into place. Make sure it is seated securely in the elevated position before placing your cup on it.



#### For Travel Mugs

If needed, remove the Drip Tray to allow your mug to fit.

For larger brew sizes, we recommend using Travel Mug Vue® packs, which are designed to deliver a great tasting travel mug-sized brew.

Follow the instructions for brewing a coffee (refer to page 10), but select one of the larger size options (12 oz. to 16 oz.). Note that Travel Mug beverages have been optimized at 14 oz. and 16 oz. settings. Enjoy your travel mug brew!



Available Sizes



Café

## Brewing Café Beverages

Requires 2 packs

### Step 1

#### Choose Café Step 1 Pack

Make sure your Vue® pack features the **Café** icon.

Lift the Handle, insert the Vue® pack into the Holder and lower the Handle.



### Step 2

#### Choose Café Step 2 Pack

Insert the Vue® pack into the Holder and lower the Handle.



### Select "Café"

Press the "Café" button. Then the Touchscreen will display as pictured. Froth is available in the 4 oz. brew size only.



### Select Beverage Type & Size

After you insert the second Vue® pack and lower the Handle, the Touchscreen will display as pictured.

**Coffee:** For a coffee-based café beverage, press the "Coffee Step 2" button. "Strong" is the default setting for café beverages. De-select if desired.

**Tea:** For a tea-based café beverage, press "Tea/Other Step 2" button.

Select your café beverage size using the + and - buttons at the bottom of the Touchscreen. *The amount you select will be ADDED to the existing 4 oz. of froth.*

*If a selection is not made within 60 seconds, the brewer will return to the default screen. To complete the brew successfully, follow the brewing instructions on page 10 and brew "Coffee" 4 oz. or 6 oz. "Strong" (for a coffee-based café beverage) or "Tea/Other" 4 oz. or 6 oz. (for a tea-based café beverage).*

Press



After the froth is prepared, lift the Handle and carefully remove the pack. Proceed to Step 2.



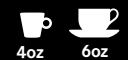
The Vue® pack will be HOT after brewing. Use caution when removing. Allow it to cool completely before handling.

Press  & Enjoy!

Do not remove mug or lift the Handle until "Enjoy!" appears on the Touchscreen.

Remove the Vue® pack after brewing is complete.

The Vue® pack will be HOT after brewing. Use caution when removing. Allow it to cool completely before handling.



Available Sizes





Brew Over Ice



## Brewing Over Ice

### Prepare Your Cup

Fill a 16 oz. plastic cup with ice. **Do not use glass.** Remove the Drip Tray if necessary and place cup under the Brew Head.

### Choose Vue® Pack

Make sure your Vue® pack features the **Brew Over Ice** Icon.

Lift the Handle, insert the Vue® pack into the Holder and lower the Handle.



### Select Beverage Type & Size

Select the "Brew Over Ice" button. The Touchscreen will display as pictured.

Select the desired beverage type.

Select your beverage size using the + and - buttons at the bottom of the Touchscreen.

\* Available sizes for Iced Coffee and Iced Tea/Other are 6 oz., 8 oz. and 10 oz.

\* Available sizes for Iced Café are 6 oz. and 8 oz.

### Press & Enjoy!

Do not remove mug or lift the Handle until "Enjoy!" appears on the Touchscreen.

Remove the Vue® pack after brewing is complete.

The Vue® pack will be **HOT** after brewing. Use caution when removing. Allow it to cool completely before handling.

## What is a Cleansing Brew?

After brewing certain Vue® pack varieties such as hot cocoa, iced tea or a café beverage, we recommend performing a cleansing brew as follows:

**Step 1** Take a used Vue® pack and peel off the lid. Discard the lid and any filter which adheres to it. Ensure the empty Vue® pack cup is clean.

**Step 2** Place the **EMPTY** Vue® pack cup in the brewer and place a mug on the Drip Tray.

**Step 3** Lower the Handle, then press "BREW." The brewer will dispense 8 oz. of hot water into your mug. Once complete, discard the water and carefully remove the Vue® pack cup. The cleansing is complete.

## Stopping the Brewing Process

If you need to stop the brewing process after it has started, press and release the Power Button to turn the brewer off. The beverage flow will stop and the brewer will shut off.

*The Vue® pack will be **HOT** after brewing. Use caution when removing. Allow it to cool completely before handling.*

When turning the brewer back on, place an empty mug on the Drip Tray and press the Power Button. Since the previous brew was interrupted, some water may drip into the mug during preheating.

We recommend that you perform a cleansing brew before preparing your next beverage (see above). If this is not done, the brewer may deliver an additional amount of water for your next beverage.

## Dispensing Hot Water

If you need hot water for cooking (instant soup or oatmeal, for example), place a cup or bowl below the Brew Head. Place your cup or bowl as far back as possible. Lift and lower the Handle **WITHOUT** inserting a Vue® pack. Select your desired cup size and then press "BREW." The brewer will dispense hot water into your cup or bowl.



Step 1



Step 2



Step 3





## Adding Water

When the water supply is low, the Touchscreen will display as pictured.

*Bottled or filtered water is recommended.*

*Do not remove the Water Reservoir during the brewing process.*

There are two options for filling the Water Reservoir:

### Option 1

Remove the Water Reservoir Lid and pour water directly into the Water Reservoir. Replace the Lid.



### Option 2

You may also remove the Water Reservoir from the brewer to fill it. Replace the Lid and return the filled Water Reservoir to the brewer.



*Do not remove the Water Reservoir during the brewing process.*



*When brewing at 14 oz. and 16 oz. sizes, if the brewer senses the water level is low, the brewing process will stop until the Water Reservoir is refilled. Once enough water has been added, the brewing process will resume. Ensure that your mug is still on the Drip Tray.*

## Accessing the Settings Menu

When the brewer is on and not brewing, the "Menu" option will appear on the Touchscreen. Follow the steps below to access the settings menu. Press and hold the "Menu" button to access. Use the "Menu" button to tab through the setting options.

## Setting the Clock

### Step 1

Touch and briefly hold the "Menu" button on the Touchscreen until "Set Clock" is displayed.

### Step 2

The "H" will flash, indicating you are programming the hours. Use the + and - buttons to change the hours. Press the "Menu" button again to access the minutes. Use the + and - buttons to set the minutes. The clock is on a 1h setting and will switch to PM once the 1h mark is passed.

Once the clock is set, touch the "Menu" button to save your settings. The screen will move to the next programmable setting (Auto Off).



## Programming the "Auto Off" Feature

You can program the brewer to automatically turn off after a certain period of time after the last brew. This feature can be used as an energy saver.

In "Auto Off" programming mode, use the + and - buttons to change the hours the brewer will remain on after the last brew. For example, if you select "2," the brewer will turn off two hours after the last brew. Use the + and - buttons to scroll to "Off" to deactivate the "Auto Off" feature.

Once the feature is set, press the "Menu" button to save your settings. The screen will move to the next programmable setting (Set On Time see page 18).





## Programming the “On Time” Feature

By programming your brewer to turn on each morning, you will never have to wait for the brewer to warm up to brew your first cup. It takes the brewer approximately 4 minutes to warm up from room temperature.

*The clock must be set in order for the on/off feature to operate correctly. See page 17 for directions.*

*If power is interrupted to the brewer by unplugging it, or if power is lost, follow the procedure on page 17 to set the clock.*

In “On Time” programming mode, the “H” will flash, indicating you are programming the hours. Use the + and - buttons to set the hours. Press the “Menu” button again to access the minutes. Use the + and - buttons to set the minutes. The clock is on a 11h setting and will switch to PM once the 11h mark is passed.

Once the “On Time” clock is set, press the “Menu” button to save your settings. The screen will move to the next programmable setting (Set Off Time).



## Programming the “Off Time” Feature

Programming your brewer to turn off each evening will ensure the brewer turns off each night when it will not be used.

*The clock must be set in order to program the on/off feature. See page 17 for directions.*

In “Off Time” programming mode, the “H” will flash, indicating you are programming the hours. Use the + and - buttons to set the hours. Press the “Menu” button again to access the minutes. Use the + and - buttons to set the minutes. The clock is on a 11h setting and will switch to PM once the 11h mark is passed.

Once the “Off Time” clock is set, press the “Menu” button to save your settings. The screen will move to the next programmable setting (Setting the Brew Temperature).



## Setting the Brew Temperature

The brewer has a preset temperature of 192° F. You can adjust the temperature up or down in 1-degree increments within the brewer range (187° – 197° F). Once set, your beverages will be brewed at the selected temperature.

At high altitudes, if boiling occurs, use the temperature adjustment to lower the temperature so that boiling does not occur.

Here is how to set the brew temperature:

### Step 1

In “Set Brew Temp” mode, Use the + and - buttons to change the temperature.

### Step 2

Press the “Menu” button to save your setting and return to the main screen.

## Viewing Your Presets

Your settings will appear in the main menu. To review your current settings, touch the “Menu” button. You can change the settings at any time. Simply enter through the “Menu” to re-set any options using the directions in this section.



## Cleaning & Maintenance

### CLEANING EXTERNAL PARTS

Cleaning of the brewer's external parts is recommended one to two times per month. Never immerse the brewer in water or other liquids. The Housing and other external parts may be cleaned with a soapy, damp, non-abrasive cloth.

The Drip Tray can accumulate up to 12 oz. of overflow. The Drip Tray and the Adjustable Drip Tray Plate should be periodically inspected and rinsed clean. To remove the Drip Tray, simply slide it toward you, keeping it level at all times to avoid spilling. The Drip Tray should be cleaned with a soapy, damp, non-abrasive cloth. **The Drip Tray and Adjustable Drip Tray Plate should not be placed in the dishwasher.**

### CLEANING THE BREW HEAD

**Step 1** Lift the Handle.

**Step 2** Grip from bottom of Brew Head and pull the Brew Head toward you to remove.

Carefully clean the Brew Head with a soapy, damp, non-abrasive cloth and rinse thoroughly. **The Brew Head should not be placed in the dishwasher.**

Return the Brew Head by sliding it gently back into place until you hear a click. Lower the Handle and you are ready to brew again.

### CLEANING THE WATER RESERVOIR & WATER RESERVOIR LID

Clean the Water Reservoir and Lid with a damp, soapy, non-abrasive cloth and rinse thoroughly. Do not dry the inside of the Water Reservoir with a cloth as lint may remain. **The Water Reservoir and Lid should not be placed in the dishwasher.**

*CAUTION: Rinse the Water Reservoir thoroughly after cleaning to ensure that no cleaners or cleaning solutions remain in this area as they may contaminate the water supply in the brewer.*

## De-Scaling Your Brewer

Mineral content in water varies from place to place. Depending on the mineral content of the water in your area, calcium deposits or scale may build up in your brewer. Scale is non-toxic, but left unattended, it can hinder brewer performance. De-scaling your brewer helps maintain the heating system and other internal parts of the brewer that come in contact with water.

**The brewer should be de-scaled every three to six months to ensure optimal performance.** It is possible for calcium deposits to build up faster, making it necessary to de-scale more often.

*The de-scale process requires the brewer to stand for at least 4 hours. During this period, the brewer should not be used to brew beverages.*

## Prepare

**Step 1** To begin, you will need:

- At least 48 oz. of undiluted white vinegar
- A large ceramic mug, at least 10 oz. (do not use a paper cup)
- A clean, empty Vue® pack cup

**Step 2** Empty the water in the Water Reservoir.

**Step 3** Disable "Auto Off" and "On/Off Time" settings (refer to pages 17 and 18).

## Fill & Clean

**Step 1** Pour at least 48 oz. of the vinegar into the Water Reservoir.

**Step 2** Place the mug on the Drip Tray Plate. Lift the Handle and insert a clean, empty Vue® pack cup. Lower the Handle and press "BREW." The brewer will dispense 8 oz. of hot vinegar into your mug. Dispose of the vinegar.

**Step 3** Repeat the process until "Add Water" is indicated.

**Step 4** Let the brewer stand for at least 4 hours while still on.

**Step 5** Discard the remaining vinegar from the Water Reservoir and rinse the Reservoir thoroughly. Remove the empty Vue® pack cup from the brewer.

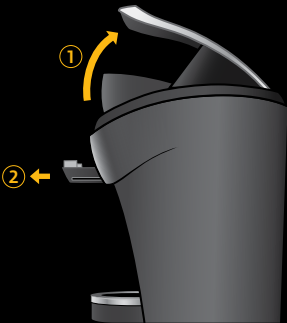
## Rinse

**Step 1** Ensure the Water Reservoir is filled with fresh water.

**Step 2** Place a large mug on the Drip Tray Plate and run a cleansing brew. Pour the contents of the large mug into the sink.

**Step 3** Repeat the cleansing brew process until "Add Water" is indicated.

**Step 4** You may need to perform additional cleansing brew cycles (refer to page 15) if you notice any residual taste.





Recycle your Vue® pack's plastic cup wherever #5 plastic is accepted. #5 plastic may not be recyclable in your community today, so please check locally with your municipality or waste hauler, or visit [www.vuerecycling.com](http://www.vuerecycling.com) for more information about recycling your Vue® pack's plastic cup.

Simply follow these simple steps:

### Step 1

Once brewing is complete, lift the Handle and carefully remove the Vue® pack by holding the outer rim.

*The Vue® pack will be HOT after brewing. Use caution when removing. Allow it to cool completely before handling.*

### Step 2

Once cool, separate the lid and filter from the cup. Any filter will adhere to the lid.

### Step 3

Once separated, discard the lid and any attached filter. Recycle your Vue® pack's plastic cup wherever #5 plastic is accepted. #5 plastic may not be recyclable in your community today, so please check locally with your municipality or waste hauler, or visit [www.vuerecycling.com](http://www.vuerecycling.com) for more information about recycling your Vue® pack's plastic cup.

#### SITUATION SOLUTION

- Brewer does not have power**
- Plug brewer into an independent outlet without dimmer control.
  - Check to be sure that it is plugged in securely.
  - Plug into a different outlet.
  - Reset your home's circuit breaker if necessary.
  - Make sure that the Power Button has been turned on and Touchscreen is illuminated.

- Brewer will not brew**
- After placing the Vue® pack in the Vue® pack Holder, make sure the Handle is pushed down completely and the Touchscreen displays the beverage options. Select your desired beverage type on the Touchscreen and follow the brewing instructions in Section 3 (refer to pages 9-15).
  - If the Touchscreen indicates "Add Water," add water to the Water Reservoir or make sure the Water Reservoir is seated properly in its base.
  - If the Touchscreen indicates "Add Water" even after refilling, remove the Water Reservoir and empty the water. Then thoroughly clean (refer to page 20). Fill the Water Reservoir to the "MAX FILL" line, return it to the brewer and ensure it is seated properly in its base.
  - The Brew Head may need to be cleaned or the brewer needs to be de-scaled (refer to pages 20 and 21).
  - If you have completed the above procedure two times and this situation persists, contact Customer Service at 1.866.901.BREW (2739).

- Brewer brews only a partial cup**
- Clean the Brew Head if necessary (refer to page 20).
  - The Water Reservoir may have been removed during brewing. Replace the Water Reservoir and perform cleansing brews (refer to page 15) without a Vue® pack.
  - De-scale the brewer (refer to page 21).
  - If you have repeated the de-scale procedure on your brewer two times and it is still only brewing a partial cup, contact Customer Service at 1.866.901.BREW (2739).

- Brewer shuts off or turns on automatically**
- Check to make sure that the "On/Off Time" and/or "Auto Off" settings have not been set. Please refer to pages 17 and 18 for instructions.

- The Touchscreen indicates "Add Water"**
- The water level is low and a full cup cannot be brewed. Add water to Water Reservoir.
  - If the water level is not low, remove the Water Reservoir and empty the water. Then thoroughly clean (refer to page 20). Fill the Water Reservoir to the "MAX FILL" line, return it to the brewer and ensure it is seated properly in its base.

- The time is not displayed on the Touchscreen**
- If power is interrupted to the brewer by unplugging it, or if power is lost, follow the procedure on page 17 to set the clock.



**Limited One Year Warranty**

Keurig warrants that your brewer will be free of defects in materials or workmanship under normal home use for one year from the date of purchase. It is recommended that you fill out and return the warranty card enclosed with your brewer so that your purchase information will be stored in our system. Keurig will, at its option, repair or replace a defective brewer without charge upon its receipt of proof of the date of purchase. If a replacement brewer is necessary to service this warranty, the replacement brewer may be new or reconditioned. If a replacement brewer is sent, a new limited one year warranty will be applied to the replacement brewer.

This warranty only applies to brewers operated in the United States and Canada. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state and, in the case of Canada, from province to province.

Only the use of Keurig Brewed® Vue® brand packs and accessories will guarantee the proper functioning and lifetime of your Keurig® brewer. Any damage to or malfunction of your brewer resulting from the use of non Keurig Brewed® Vue® brand packs and accessories may not be covered by this warranty or may result in a service fee if the damage or malfunction is determined to be caused by such use.

**What is not covered by the Limited Warranty?**

THIS WARRANTY DOES NOT COVER CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND DOES NOT COVER INCIDENTAL COSTS AND EXPENSES RESULTING FROM ANY BREACH OF THIS WARRANTY, EVEN IF FORESEEABLE. Some states or provinces do not allow the exclusion or limitations of incidental or consequential damages, so the above limitation or exclusion may not apply to you depending on the state or province of purchase.

Nor does this warranty cover damages caused by use of non Keurig Brewed® Vue® brand packs or accessories, services performed by anyone other than Keurig or its authorized service providers, use of parts other than genuine Keurig parts, or external causes such as abuse, misuse, inappropriate power supply or acts of God.

**Other Limitations**

THIS WARRANTY IS EXCLUSIVE AND IS IN LIEU OF ANY OTHER EXPRESS WARRANTY, WHETHER WRITTEN OR ORAL. IN ADDITION, KEURIG HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES WITH RESPECT TO YOUR V500 BREWER, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. Some states or provinces do not allow disclaimers of such implied warranties or limitations on how long an implied warranty lasts, so the above limitation may not apply to you depending on the state or the province of purchase.

**How do you obtain warranty service?**

Keurig® brewers are high-quality appliances and, with proper care, are intended to provide years of satisfying performance. However, should the need arise for warranty servicing, simply call Keurig Customer Service at our toll free phone number 1.866.901.BREW (2739). Please do not return your brewer for servicing without first speaking to Keurig Customer Service to obtain an Authorization to Return number (ATR). Keurig® brewers returned without an ATR number will be returned to the sender without servicing.

**Keurig, Incorporated**  
**55 Walkers Brook Drive**  
**Reading, MA 01867**  
**1.866.901.BREW (2739)**



Keurig, Incorporated  
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